

Business Quality Policy

Loughborough College Group is committed to delivering high-quality education and services that support lifelong learning and empower the workforce of tomorrow. We aim to meet the needs of our learners, staff, and community through continuous improvement and excellence.

Our Executive Team is dedicated to:

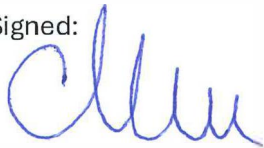
- Providing a curriculum that supports progression into employment and higher education
- Ensuring our services meet learner and community expectations
- Setting and achieving clear quality objectives
- Promoting a culture of continuous improvement
- Complying with all relevant regulatory and legal requirements

We will meet these commitments by:

- Maintaining an ISO 9001:2015 certified Quality Management System
- Monitoring performance through audits and reviews
- Seeking and acting on feedback from learners and stakeholders
- Supporting staff with training and systems to ensure competence
- Encouraging collaboration, wellbeing, and innovation across the organisation
- Reviewing progress and updating objectives regularly

Further details are available in our Integrated Management System Manual. This statement will be reviewed regularly and shared with all relevant parties.

Signed:



Date: September 2025

Carrie Harris
Chief Executive
Loughborough College Group

Signed



Date: September 2025

Stephen Smith
Chair of Governors
Loughborough College Group

Name:	Business Quality Policy	Owner:	ISO
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