

The Leicestershire College

Job Description

1. Job Details

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|-------------------------|--|
| Job Title: | Facilities Cleaner |
| Department: | Estates |
| Reporting To: | Cleaning Supervisor |
| Competency Level: | Business Support 1 |
| Pay Grade: | G2 |
| Salary: | £10,106.40 Per Annum (based on FTE of £25,266) |
| Date of Job Evaluation: | December 2018 |
| Date: | February 2026 |

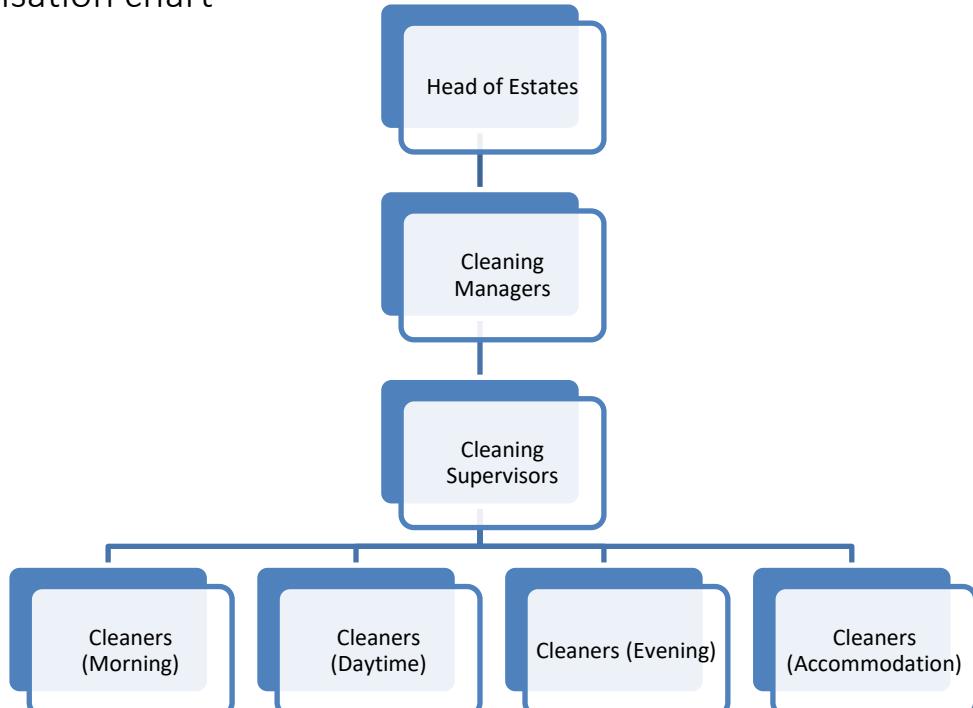
2. Job Purpose

To provide, as part of a team, a cleaning service for the College Campus to ensure that the premises are kept in a clean, hygienic, litter free and safe condition.

3. Dimensions

Not Applicable

4. Organisation chart



| | | | |
|---------------------|-------------------------------|--------------|----------|
| Name: | Job Description Template -TLC | Owner: | HR |
| Document Reference: | HR-TT-078 | Last Review: | Aug 2025 |
| Version: | 1.0 | Next Review: | Aug 2027 |

5. Diversity and Inclusion

Loughborough College Group is committed to operating with Fairness, Respect, Equality, Diversity, Inclusion and Engagement at the heart of our organisation.

We are all responsible for ensuring that all individuals receive the same opportunities to develop, grow and achieve their full potential, regardless of personal circumstances and individual differences.

Our FREDIE values are relevant to the whole College community and support the way in which we work and interact with each other.



6. Key Responsibilities

Role specific responsibilities

- To undertake the cleaning of the College premises working in classrooms, offices, studios, corridors and stairways, bedrooms and student kitchens, sports and leisure facilities, toilets, showers, cafeterias and communal areas.
- To adopt safe working practices.
- Work in a team providing flexible service cover across all areas.
- Attend team meetings and training.
- Liaise with the Senior Cleaners to ensure that all maintenance required to equipment, fixtures and fittings is reported.
- Responsibility for promoting and safeguarding the welfare of children, young people and vulnerable adults that you may come into contact with.

Core Responsibilities

- To promote the College's vision, mission and strategic objectives and to promote the values and behaviours which underpin them at all times.
- To act as an ambassador for the college in dealings with all external agencies (other colleges, funding bodies, suppliers, learners, parents and employers) and to maintain the highest standards of professional conduct.
- To promote Loughborough College Group and its subsidiaries as the first-choice destination for learners, employers and staff alike.
- To proactively promote equality of opportunity in all aspects of the work role and to assist in the leadership and management of compliance to the agreed Health & Safety policy and practice.
- To promote a positive approach to security and discipline within the College community.

7. Key Result Areas

| Action | Result |
|--|--|
| To work efficiently and effectively to support the consistent high standards of the service. | To provide excellent customer service for staff, students and customers. |
| Ensure that resources are sufficient, safe and in place to support service delivery. | Timely and well-resourced service delivery. |
| To work flexibly in a team to deliver a cleaning service to support curriculum outcome and business success across all areas. | To ensure that a high level of customer service is provided at all times. |
| To participate in staff development opportunities and mandatory training. | To ensure that training is up to date so that cleaning areas are maintained to the highest standards and to be compliant with college training requirements. |

8. Key Working Relationships and Communications

Internal: Providing a cleaning service for students (current and prospective) and staff.

External: Providing a cleaning service for visitors to the college, contractors and all external customers.

9. Scope for Impact

Not Applicable

10. Competency Profile

The following profile is a description of the required competencies of the role:

| Working with Excellent People | Responsiveness |
|--|---|
| Own actions and behaviours are inspiring and engage others considering the FREDIE values. Supportive team member; forms positive working relationships in team. Effectively coordinates others in achieving a task. Communicates with accuracy; enables mutual understanding; confident presenter. | Handles change with responsiveness and adaptability. Looks for opportunities to do own job better; puts forward ideas. Always considers longer term impact of own tasks. Identifies problems in own work area, collaborates with others to implement solutions. Makes good quality decisions with confidence. Consistently delivers own work on time and to standard. |
| Ensuring Financial Sustainability | Self-Awareness |
| Works efficiently; makes best use of the College's resources. Own work consistently contributes to the strategic aims of the College. | Manages own health, safety and wellbeing; complies with College policies. Monitors own behaviours, actions and words. Demonstrates self-awareness; manages own reactions; builds good relationships. |
| Delivering Excellent Quality | |
| Understands customer expectations; delivers consistently high quality service. Enthusiastically communicates with accurate and relevant subject knowledge. Continually improves own performance and increases skills and knowledge. Has an awareness of the different forms of digital content, tools and technologies that can meet specific needs of the role and understand the benefits and limitations. | |

11. Knowledge, Skills and Experience (Person Specification)

| QUALIFICATIONS | | ESSENTIAL | DESIRABLE | HOW ASSESSED |
|-------------------------------|--|------------------|------------------|------------------------------|
| 1. | Possess qualifications in Maths and English Levels 4-9 (GCSE grades A-C) or equivalent | • | | Application/ Certificates |
| 2. | Possess NVQ Level 2 Cleaning or equivalent level training | | • | Application/ Certificates |
| EXPERIENCE | | | | |
| 3. | Previous experience of cleaning in a commercial and/or domestic environment | • | | Application/ Interview |
| 4. | Previous use of cleaning machinery | | • | Interview |
| 5. | Experience of working unsupervised and using own initiative | • | | Application/ Interview |
| 6. | Demonstrate experience of ensuring that areas are kept safe and secure | • | | Interview |
| SKILLS & KNOWLEDGE | | | | |
| 7. | Demonstrate good English literacy standards in order understand both written and verbal health and safety instructions | • | | Application/ Interview |
| 8. | Demonstrate an understanding of Health and Safety requirements related to cleaning for example COSHH and Manual Handling | • | | Application/ Interview |
| 9. | The ability to work well within a team | • | | Interview |
| 10. | Demonstrate your understanding of diversity and inclusion | • | | Application/ Interview |
| BEHAVIOURS | | | | |
| 11. | To have a full understanding of the importance of professional conduct for service delivery | • | | Interview |
| 12. | Excellent timekeeping | • | | Interview |
| 13. | Willingness to work flexible hours | • | | Interview |
| 14. | Willingness to complete staff training | • | | Interview |
| 15. | Demonstrate an understanding and awareness of the importance of identifying wellbeing support in the college environment | • | | Interview |
| 16. | Promote the College's equal opportunities policy and practices | • | | Interview |
| 17. | Ensure the safeguarding of students | • | | Interview |

Notes

1. A satisfactory Enhanced Disclosure & Barring Service check is required for this post. Loughborough College Group is committed to safeguarding and promoting the welfare of children and young people and expects all staff and volunteers to share this commitment.
2. As part of this role, you are expected to undertake reasonable additional duties such as Exam Invigilation, Welcoming Students and Staff onto campus, supporting with open days and promoting a safe environment across the College Group. This is expected of you in the post mentioned above and all other posts within the College Group.
3. This job description and person specification was prepared in February 2026 and may be amended in light of changing circumstances following discussion with the post holder.

12. Job Description Agreement

| Job Holder Signature | | Date | |
|----------------------|--|------|--|
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