

The Leicestershire College Job Description

1. Job Details

Job Title:	People Advisor
Department:	Human Resources
Reporting To:	HR and ER Officer
Competency Level:	Business Support 2
Hay Grade:	G3
Date of Job Evaluation:	January 2025
Annual Salary (FTE):	£30,090 Per Annum
Date:	May 2026

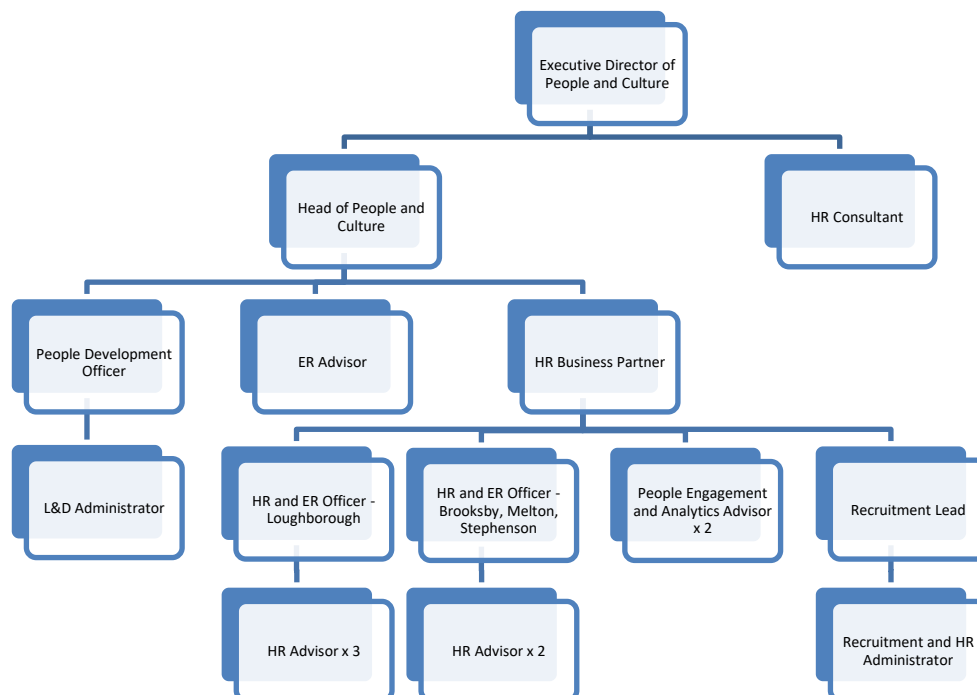
2. Job Purpose

To support the HR Team with a high-quality delivery of a range of HR services payroll processing, employee relations, employee wellbeing and onboarding.

3. Dimensions

Not Applicable

4. Organisation chart



Name:	Job Description Template -TLC	Owner:	HR
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5. Diversity and Inclusion

Loughborough College Group is committed to operating with Fairness, Respect, Equality, Diversity, Inclusion and Engagement at the heart of our organisation.

We are all responsible for ensuring that all individuals receive the same opportunities to develop, grow and achieve their full potential, regardless of personal circumstances and individual differences.

Our FREDIE values are relevant to the whole College community and support the way in which we work and interact with each other.



6. Key Responsibilities

Role specific responsibilities

HR and Payroll Administration

- Responsibility for the timely and accurate processing of monthly payroll administration including (but not limited to) new starters, leavers, changes of appointment, maternity and paternity.
- Work closely with internal stakeholders to ensure accurate and timely completion of payroll administration.
- Accurate and timely contract writing to be completed and all information stored correctly.
- Provide advise and guidance to all employees through the HR mailbox.
- Support the HR team to complete job evaluations using the correct tools.

Recruitment & Selection

- Ensure all pre-employment referencing, DBS checks, health assessments and offers of employment are completed in a timely manner and in accordance with college policy.
- Responsibility for the timely production and return of employment contracts to meet legal obligations.
- Oversee the checking and compliance of recruitment and new starter activity.
- Provide recruitment administration support during peak times and holidays including the preparation of adverts, job descriptions and candidate progression via the recruitment system.
- Support with interview processes and co-ordination of assessments as required.
- Provide support for recruiting agency members of staff when required.

Self-employed & Volunteers

- Responsibility of self-employed and volunteer vetting.
- Liaising with Contracts and/or Procurement regarding self-employed.

Employment Relations

- Provide advice and guidance to all staff in relation to day to day HR queries.
- Co-ordinate the flexible working request scheme including paperwork and meetings as required.
- Provide minute taking support in employment relations meetings as required.

Wellbeing

- Coordinate the day to day administration and implementation of College maternity, paternity, adoption leave and shared parental leave schemes.
- Work with the HR Officer regarding Occupational Health referrals where necessary.
- Support Managers with employee wellbeing meetings as directed.
- Coordination of the administration of sickness and absence across the College.
- Support Managers with absence and return to work meetings.

General Duties

- Contribute to HR projects as directed.
- Ensure the department are compliant with the correct signatories for all paperwork.
- Work closely with the team and provide support as directed.
- Ensure both electronic and manual filing systems are kept up to date.
- Be prepared to work flexible hours to meet the needs of the department.
- Ensure HR systems are up to date and accurate.
- Complete monthly reports.

Core Responsibilities

- To promote the College's vision, mission and strategic objectives and to promote the values and behaviours which underpin them at all times.
- To act as an ambassador for the college in dealings with all external agencies (other colleges, funding bodies, suppliers, learners, parents and employers) and to maintain the highest standards of professional conduct.
- To promote Loughborough College and its subsidiaries as the first choice destination for students, employers and staff alike.
- To proactively promote equality of opportunity in all aspects of the work role and to assist in the leadership and management of compliance to the agreed Health & Safety policy and practice.
- To promote a positive approach to security and discipline within the College community.

7. Key Result Areas

Action	Result
Ensure all pre-employment referencing, DBS checks, health assessments and contracts of employment are completed in a timely manner.	The College meets its safeguarding and pre-employment checking responsibilities and can be confident in the calibre of its employees. To also comply with employment law.
Take responsibility for day to day administration and implementation of College maternity, paternity, adoption leave, shared parental leave schemes and flexible working requests.	Employees are appropriately informed, supported and paid.
Take responsibility for the administration of absence and sickness across College	Employees are appropriately informed, supported and paid.
Provide advice and guidance to all staff in relation to day to day HR queries.	Builds good relationships among departments creating a good, strong working relationship
Administer monthly payroll including new starters, changes and leavers	Processed accurately and timely to ensure employees are paid correctly.

8. Key Working Relationships and Communications

Internal: All College employees

External: Job applicants, Recruitment Agencies, Partnership companies.

9. Scope for Impact

Not applicable.

10. Competency profile

The following profile is a description of the required competencies of the role:

Working with Excellent People	Responsiveness
Own actions and behaviours are inspiring and engage others considering the FREDIE values. Supportive team member; forms positive working relationships in team. Effectively coordinates others in achieving a task. Communicates with accuracy; enables mutual understanding; confident presenter.	Handles change with responsiveness and adaptability. Looks for opportunities to do own job better; puts forward ideas. Always considers longer term impact of own tasks Identifies problems in own work area, collaborates with others to implement solutions. Makes good quality decisions with confidence. Consistently delivers own work on time and to standard.
Ensuring Financial Sustainability	Self-Awareness
Works efficiently; makes best use of the College's resources. Own work consistently contributes to the strategic aims of the College.	Manages own health, safety and wellbeing; complies with College policies. Monitors own behaviours, actions and words. Demonstrates self-awareness; manages own reactions; builds good relationships.
Delivering Excellent Quality	
Anticipates customer needs; prevents poor service; delivers consistently high-quality service. Enthuses others with accurate and relevant subject knowledge. Continually improves own performance and increases skills and knowledge. Understands the importance of appraising and evaluating results of online searches and be a critical user of digital technologies.	

11. Knowledge, Skills and Experience (Person Specification)

QUALIFICATIONS		ESSENTIAL	DESIRABLE	HOW ASSESSED
1.	Certificate in Human Resource Practice Level 3 (or equivalent) or willing to work towards	•		Application/ Certificates
2.	English and Maths level 4 – 9 (GCSE grade C) or equivalent	•		Application/ Certificates
EXPERIENCE				
3.	HR administration in a professional environment	•		Application
4.	Experience of offering up to date HR advice and guidance to a range of stakeholders	•		Interview
5.	Experience of managing the administration and implementation of maternity, paternity, adoption leave, shared parental leave and flexible working request	•		Application
6.	Processing HR payroll information and follow-up administration e.g. letters and contracts	•		Application/ Interview
7.	Ensuring compliance of pre-employment referencing processes e.g. DBS checks, references and pre-employment health assessments	•		Application/ Interview
8.	Support recruitment advertisements, interview questions and job descriptions	•		Application/ Interview
9.	Experience of managing absence, illness and occupational health referrals		•	Interview
10.	Handling sensitive situations and data with discretion, professionalism and confidentiality	•		Application/ Interview
11.	Working to tight deadlines and managing changing priorities	•		Interview
SKILLS & KNOWLEDGE				
12.	Good understanding of employment law	•		Interview
13.	Strong IT skills including creation, use and maintenance of Word documents, Mail merge, Excel spreadsheets and databases	•		Application
14.	Good attention to detail and accuracy	•		Interview
15.	Basic payroll principles and calculations		•	Interview
16.	Good interpersonal skills and an ability to deal with a wide range of people	•		Interview
17.	Excellent organisation and prioritising skills	•		Interview
18.	Excellent verbal and written communication skills	•		Interview
19.	Demonstrate your understanding of diversity and inclusion	•		Application/ Interview
BEHAVIOURS				
20.	Willingness to work flexible hours	•		Interview
21.	Positive, pro-active and solution-based approach to work with a genuine can-do attitude	•		Interview
22.	Work effectively as a team member	•		Interview
23.	Confidential and discrete approach	•		Interview

24.	Commitment to self-development	•		Interview
25.	Commitment to equality	•		Interview
26.	Promote the College's equal opportunities policy and practices	•		Interview
27.	Ensure the safeguarding of students	•		Interview

Notes

1. A satisfactory Enhanced Disclosure & Barring Service check is required for this post. Loughborough College is committed to safeguarding and promoting the welfare of children and young people and expects all staff and volunteers to share this commitment.
2. Loughborough College retains the right as a condition of your employment to require you to undertake such other duties as may be expected of you in the post mentioned above, or in a similar post within the College.
3. This job description and person specification was prepared in May 2026 and may be amended in light of changing circumstances following discussion with the post holder.

12. Job Description Agreement

Job Holder Signature		Date	
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